

**Table 1. Satisfaction with General Academics**

<b>Satisfaction with General Academics</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
	<b>N=404</b>	<b>N=403</b>	<b>N=303</b>
R's satisfaction with challenge of academic coursework at NAU	96.3%	95.3%	94.3%
R's satisfaction with variety of courses offered outside of major	94.2%	94.3%	96.2%
R's satisfaction with ability to register in courses outside of major	90.6%	93.4%	93.0%

**Table 2. Satisfaction with Major Field of Study**

<b>Satisfaction with Major Field of Study</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
	<b>N=404</b>	<b>N=403</b>	<b>N=303</b>
R's overall satisfaction with quality of major department	95.8%	95.0%	95.0%
R's satisfaction with ability to register for required major courses	95.5%	94.3%	92.4%
R's satisfaction with challenge of major coursework	92.8%	92.3%	95.0%
R's satisfaction with preparation in major for career	85.3%	84.1%	87.3%

**Table 3. Satisfaction with Faculty**

<b>Satisfaction with Faculty</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
	<b>N=404</b>	<b>N=403</b>	<b>N=303</b>
R's satisfaction with quality of faculty instruction	95.5%	96.5%	97.0%
R's satisfaction with availability of faculty	94.5%	97.0%	96.0%

**Table 4. Evaluation of Experiences Outside the Classroom**

<b>Experiences Outside the Classroom</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
	<b>N=404</b>	<b>N=403</b>	<b>N=303</b>
R's satisfaction with social experience at NAU	97.2%	97.4%	93.3%
R's satisfaction with overall customer service	90.5%	90.2%	98.7%
R's satisfaction with choice of extra activities available?	90.1%	93.0%	92.7%
R's satisfaction with campus involvement activities	91.0%	94.6%	94.1%

**Table 5. Alumni Satisfaction with Advising**

<b>Alumni Satisfaction with Advising</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
	<b>N=404</b>	<b>N=403</b>	<b>N=303</b>
R's satisfaction with advising regarding career goals	84.2%	83.4%	83.6%
R's satisfaction with the academic advising prior to declaring a major	83.4%	83.2%	82.5%
R's satisfaction with advising in major field	80.4%	83.3%	85.1%
How often was R's advisor available when needed	77.4%	80.9%	77.9%

**Table 6. Overall Satisfaction with Undergraduate Experience**

<b>Satisfaction with Undergraduate Experience</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
	<b>N=404</b>	<b>N=403</b>	<b>N=303</b>
R's satisfaction with undergraduate experience	99%	98%	99%